



FREQUENTLY ASKED QUESTIONS

DO I HAVE TO BUY TICKETS IN ADVANCE?

Yes, pre-paid tickets are required for admission and must be purchased online. On-site ticket purchases are not available, to minimize contact between staff and guests.

- Tickets can be purchased online at MDRmovies.com.
- One (1) Vehicle Pass includes admission for all passengers (up to each vehicle's legal safety capacity, 8 maximum). Do not purchase a ticket/pass for each passenger.

ADMISSION

A general admission "Vehicle Pass" ticket, for \$20, is required for each vehicle, for each separate movie screening. **You must have an FM radio in your vehicle, or bring a portable FM radio to hear the movie.**

- Movies start at 5 p.m. and at 8 p.m., and cars may arrive one hour prior to showtime.
- When you arrive, please show the QR code from your ticket to staff. Tickets can be presented on a mobile phone or printed out.

PARKING LOCATION

- When entering the Drive-In, please follow the guidance of our parking attendants.
- Parking spots are available on a first-come, first-served basis.
 - **NOTE: Vehicles will be instructed to park in specified areas based on vehicle type and/or height.**
- Cars must be parked six feet apart from each other.
- The number of passengers must not exceed the number of safety belts or seats in your vehicle; maximum of 8 people per vehicle.
- Open-bed trucks, and raised hatchbacks and lift backs are allowed but must not be raised any higher than the roofline of the vehicle so that the viewing angle is not obstructed for other moviegoers.
- Please adhere to the parking lot speed limit of 5 mph.

WHAT IF I WANT TO WATCH BOTH THE 5 P.M. AND 8 P.M. MOVIES?

Please let the parking attendant know that you have tickets for both movies, so that they may direct you to the best suited space for your vehicle to potentially remain for both movie screenings. Also, please be prepared to be asked to show your 2nd movie ticket to attendants after the end of the first screening.

- **NOTE:** We reserve the right to have you move your vehicle based on the unique parking/vehicle configuration needed for the 2nd screening, to ensure all customers have the best possible experience.

HOW DO I HEAR THE MOVIE?

Movies will be played on an elevated LED screen and audio will be broadcast through the FM transmitter radio in your car. The channel will be shared when you arrive on-site. ***You must have an FM radio available in your vehicle or bring a portable radio with you.*** If you have trouble with audio on-site, please flag down a Drive-In attendant.

ARE THERE ANY COVID-19 SAFETY RULES?

To help maintain the health & safety of all customers, we kindly ask guests abide by the following guidelines:

- Please continue to wear a mask whenever outside your vehicle (except while eating or drinking) and physically distance from others outside your group whenever possible.
- You may sit in your own chairs in the area immediately outside your own vehicle (without blocking driveway lanes) but please maintain 6+ feet distance from those outside your group.
- Sitting or standing on vehicles is prohibited.
- Young children must be directly supervised at all times.
- Guests may sit in their own chairs immediately next to their vehicles during the event, but must wear a mask (except while eating or drinking) and maintain 6+ feet distance from others.
- Open-bed trucks, and raised hatchbacks and lift backs are allowed to park rear-facing, but must not be raised any higher than the roofline of the vehicle so as not to obstruct other moviegoers' view.
 - **NOTE:** Vehicles that might block the view of other guests, including open hatchbacks, liftbacks, and SUVs, will be directed to park in specific areas.

FOOD

- Food concessions will be available at Marina Drive-in for purchase at the food truck window or online. Online orders can be made up to 48 hours in advance at <https://www.bestfoodtrucks.com/marinadrivein>.
- We encourage you to order takeout or make reservations and eat beforehand at any of the restaurants in Marina del Rey. [Click here](#) to view the Marina del Rey outdoor dining guide or scroll below to read more about dining options in the area.
- You are welcome to bring your own food and drink.
- Properly dispose of all trash in bins located throughout the parking lot.
- If trash bins are overflowing, we kindly request that you take your trash with you.

RESTROOMS & SINKS

- Portable restrooms and hand washing sinks are available for public use at the end of each aisle and will be regularly sanitized. Hand sanitizing stations are also available for your convenience.

COVID-19 SAFETY GUIDELINES

- An inherent risk of exposure to COVID-19 exists in any public place where people are present.
- All event staff and parking attendants are required to wear masks at all times to ensure your safety.
- Please maintain a distance of at least six feet or more from other people who are outside your household.
- Please refrain from attending a screening if you or anyone in your vehicle is feeling ill, experiencing a fever, shortness of breath, coughing, or any other symptoms related to COVID-19.
- Please refrain from attending a screening if you have been diagnosed with COVID-19 or have been exposed to someone who has been diagnosed with COVID-19.
- Please check this website for updates before each screening as County health guidelines may change.

NOT ALLOWED

- Pets
- Alcohol
- Smoking, including e-cigs/vapes
- Medical or recreational use marijuana
- Illegal substances (including narcotics) or drug paraphernalia
- Weapons of any kind
- Aerosol cans or sprays
- Fireworks, sparklers, or incendiary devices
- Buses or RVs
- Walk-ins, or guests on bicycles, scooters or motorcycles
- Tents, canopies, or umbrellas of any kind
- Video recording equipment
- Focused-light devices, including laser pointers
- Items intended for sale/promotion
- Any item that can be used as a means to disturb the peace, endanger the safety of the cars and passengers in the parking lot, and/or inflict damage to people and goods.

REFUNDS/RAINCHECK

- No refunds.
- A raincheck may be issued for inclement weather conditions and other forces of nature. If a severe thunderstorm or heavy rain occurs, making it impossible for you to stay and enjoy the movie, we will give you a raincheck if you haven't been able to see at least 30 mins of the movie.
- If a power outage or such act of nature, or technical difficulty beyond our control occurs, we will issue a rain check for a future Marina Drive-In movie screening, at a date to be determined by the Los Angeles County Department of Beaches and Harbors.

- Hold onto your tickets. Must provide proof of purchase in order to offer raincheck.

LOST & FOUND INFORMATION

Please email info@bh.lacounty.gov regarding lost and found items at Parking Lot #2.

Updated 6/17/21